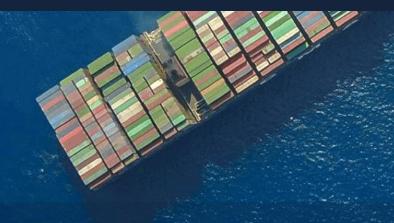


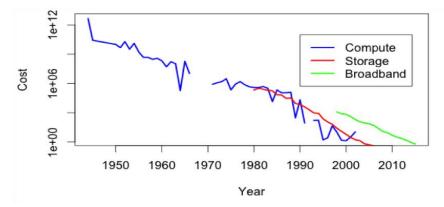
Asia-Pacific Trade Facilitation Forum 2019



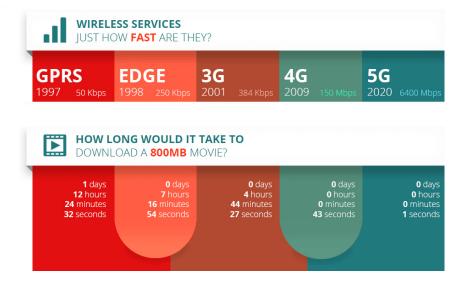
What Technology Can (and Can't) Do for Inclusive Growth



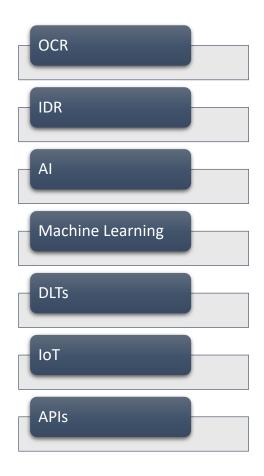
Technology Enablers Fundamentals Shifts

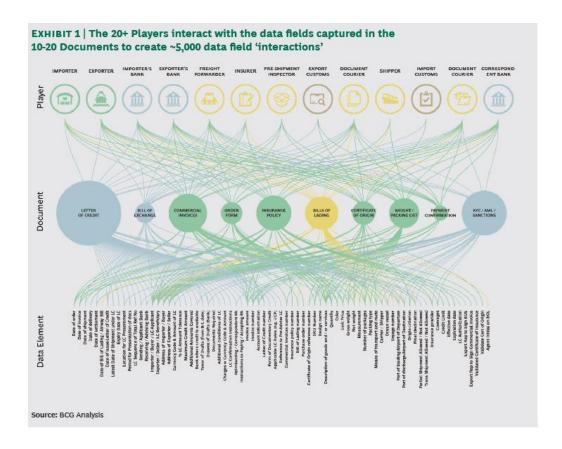


Source: MIT Technology Review



Technology Enablers <u>Derived Impact to New Technologies</u>





Technology Enablers Use Cases for Trade Finance & Services

New technologies	Pre-transaction		Transaction processing			After transaction	
	Product selection	Data entry	Workflow management	Document check	Compliance check	Problem resolution	Client mgmt. information system
Optical character recognition (OCR)		Text recognition from trade documents to minimize data entry			Scrape documents for AML keyword hit		
Artificial intelligence (AI)	Intelligent and personalized marketing: Offer new product sales	Populate fields with text extracted from documents (integrate OCR with transaction process)		Validate/remed- iate data with cross-references, machine learning	Contextual filtering: Identify suspicious or unusual activity and	Intelligent problem resolution: Track individual error rates and flag users in need of remediation	
Advanced analytics (AA)	or client promotions based on insights on clients' needs and behaviors	Enhanced KYC (e.g., web scrape)	Efficient process and productivity monitoring, and predictive analytics to detect patterns		block suspicious transactions based on predictive indicators		Reports enable enhanced operational and strategic decisions
Robotic process automation (RPA)			Bridge data flow and communication: Integrate data from different systems into single interface				
Internet of things (IoT)			Ease of tracking goods and documents; dynamic pricing and financing triggered by shipment events; automated payments release based on "smart contracts"			Track document locations: Track goods (location, volume, quality)	
Distributed ledger technology (DLT)	or credit as smart contract on	Replace document- ation, checks, data entry, validation, with single digital record	Real-time verification and reconciliation; workflow executed as per smart contract conditions; replace payment and funds transfer with cryptocurrency				

Source: World Economic Forum x. Bain White Paper

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A man with a hammer always sees the nail as part of the solution

How Has Technology Change the Game

Impediments

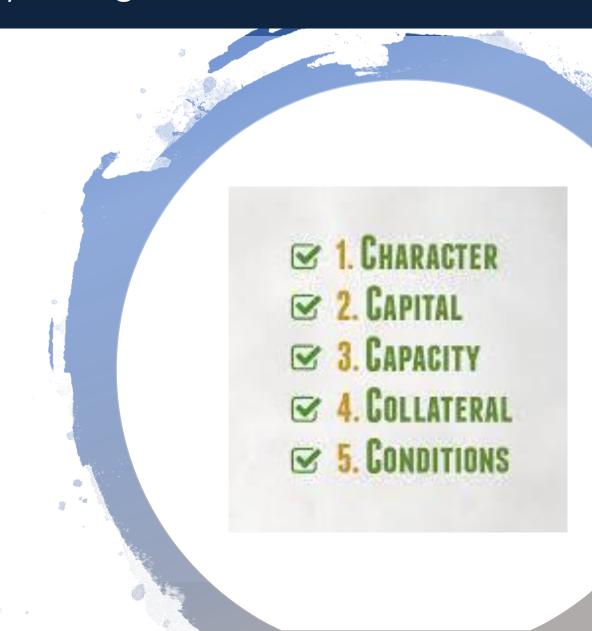
to MSME/SMEs Financing Access/Services

Cost to Serve

Trust

Track Record

Responsible Lending



Learnings & Observations







Incumbents

- Business Case
- Incentives
- Address Adoption Frictions





CapitalMatch

Crowdfunding



Enablers

Learnings & Observations



- Super Connectors
- Single National Windows
- Consolidation & Convergence









Thank You